

# Field Service

Top rated professional services that saves you money over the long haul.

## What a Difference Service Makes.

Honest, top rated services that saves our customers money. Our team of knowledgeable experts are on-call 24/7 to answer your questions. As part of our ongoing dedication to service, SWOS will send an industry expert to your site for questions or concerns about your rigging system. Whether you need a line termination or require an in-depth evaluation of your current rigging system, we bring the best-in-class service and solutions to maximize your efficiency.

From field support and emergency dispatch services to inspections and trainings, our goal is to keep you running while finding the best rigging solutions that ultimately lower your operating costs. SWOS quality products, combined with superior customization service, extends the service life of your line resulting in savings over time.

## Emergency Dispatch

Many things can happen to slow production. If your sling is compromised on a construction site or a vessel breaks a mooring line, SWOS can dispatch a field technician to repair or splice your rope to get you back in service.

## Periodic Inspections

Failing to have your ropes inspected can compromise your crew's safety and efficiency down the line. SWOS can perform periodic inspections to ensure that you retire the line before breaking or help extend the service life of the rope.



# Asset Management

24-hour online tracking with real time reports

## 24-hour Online Access. Real Time Reports.

Our user-friendly Field ID system tracks all items that leave our facility, so when you need a certificate of inspection for the Coast Guard or simply need to determine the service life of a line for safety purposes, SWOS has you covered. With 24-hour online access, our customers are able to generate certificates of inspection, product information, and real-time reports from anywhere.

## On-Site Field Inspections and Repairs.

Customers also look to SWOS Asset Management Services for field inspections. A SWOS representative will come on-site to perform inspection of a line, sling, or entire rigging system. Our advanced technology allows us to generate real time reports on-site. We can even perform repairs and provide the best solutions for your unique situation.

Operations can suffer lost time from lack of on site documentation for rigging. To assist our customers with asset tracking, SWOS tags all products with a product name, description, serial number, material, strength, date of manufacture, diameter, and any custom work performed on the product.